



BELSTAFF

Belstaff was created by and for independent spirits. We know that what we do, and who we do it with matters. Join the team and make an impact as we build a legacy that surpasses our incredible past. Love The Challenge. Find A Way. Go All In. Stand Together. Be The Difference.

A bit about Belstaff

Belstaff is a functional clothing brand founded to move people forward. Throughout our history we have championed material innovation, collaborating with those who challenge the ordinary and celebrate the joy of the journey. Belstaff has designed protective suits for race-car drivers, windproof smocks for Marines and insulating clothing for mountaineers. One thing is at the heart of all these endeavours: An Independent Spirit. Today, this energy prevails and unites the people who bring the Belstaff brand to life, providing the best products to our customers – both old and new. We are committed to building a team of curious, conscious individuals dedicated to showing up, standing together, and being the difference between a good day and a great day.

We are searching for a Full Time and Part Time Sales Associate to join our New Store team in Metzingen. Hours available: 16, 32 or 40 hours per week.

Our Sales Associates bring Belstaff to life for our customers. As a member of the team, you'll need to demonstrate an affinity for the brand values and for engaging customers by sharing knowledge of our heritage and product. You must be motivated by driving sales and contributing to achieving targets by building rapport and delivering an exceptional level of service, whilst maintaining excellent standards throughout the store.

Sales Associate (w/m/d) NEW OPENING - Belstaff

WE ARE LOOKING FOR SOMEONE WHO WILL BE RESPONSIBLE FOR:

- Being part of a dynamic and positive team who deliver exceptional customer service
- Approaching customers and building rapport in order to anticipate their needs
- Confidently showcasing product collections and sharing Belstaff stories in order to upsell
- Sharing knowledge of services available including product care, waxing and customisation, and delivering aftersales support
- Maintaining visual merchandising standards and stock on the shop-floor and back of house
- Upholding and following Company and Store Security procedures including loss prevention

- Participating in stock audits and counts
- Liaising with the Store Manager, Assistant Store Manager and Supervisor on day to day decisions
- Being aware of and following all company rules and HSE legislation
- Professionally resolving any customer queries or complaints

WE ARE LOOKING FOR SOMEONE WHO HAS:

- Experience in a customer facing role, ideally from within a premium/ luxury retail environment
- Confidence delivering exceptional customer service
- The ability and desire to learn about the brand and our product
- Motivation and drive to achieve sales targets, ideally with some previous experience of doing so
- An interest in the luxury/ premium retail market

WHERE TO FROM HERE?

We are an equal opportunity employer and value diversity at our company. We will not discriminate on the basis of sex, race, marital status, disability, age, sexual orientation or religion. We are committed to a fair and accessible recruitment process for all candidates so if you would like us to make any adjustments to the application or interview process, please let us know and we will be happy to support you.

Jetzt bewerben

Diese Stellenanzeige wurde durch die OUTLETCITY AG im Auftrag der Belstaff GmbH erstellt.
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